



Cultural Site Fact Sheet

Cultural site name	PUCCINI MUSEUM
Type of site	Museum
Address	Corte San Lorenzo, 9 and ticket office in Piazza della Cittadella, 5 to 30 meters
City	Lucca
Contacts	Phone: +39 0583 584028 Email: info@puccinimuseum.it
Website	https://www.puccinimuseum.org/
WCAG 2.1 compliant accessible website	NO

TESTED BY: [Handy Superabile Social Promotion Association](#) in summer 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.

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Description

The Puccini family, who had settled in Lucca in the first half of the eighteenth century, moved to Corte San Lorenzo in 1815. Giacomo Puccini was born here on December 22, 1858 and spent the happy years of his childhood, adolescence and early youth there. Although in the autumn of 1880 Giacomo moved to Milan to continue his studies at the Conservatory, this was still his home until 1884. In 1889 it was sold and bought back by Giacomo in 1894. On Puccini's death, the house passed to his son Antonio and on his death, in 1946, to his daughter-in-law, who, in 1974, donated Giacomo's birthplace to be transformed into a museum.

General information

Opening and closing period	All year round
Times	1 November – 31 January Mon-Thu 10:00-14:00 Fri-Sun 10:00-17:00closed on Tuesdays (excluding holidays) and 25 December 1 February – 31 March and October Mon-Sun 10:00-17:30closed on Tuesdays (except holidays) 1 April – 30 September Mon-Sun 10:00-19:00open every day
Ticket cost	Admission € 9.00 € 7 for people with disabilities and free for accompanying persons by reservation
Online purchase	Reservation only

Arrival at the property



Private/public parking

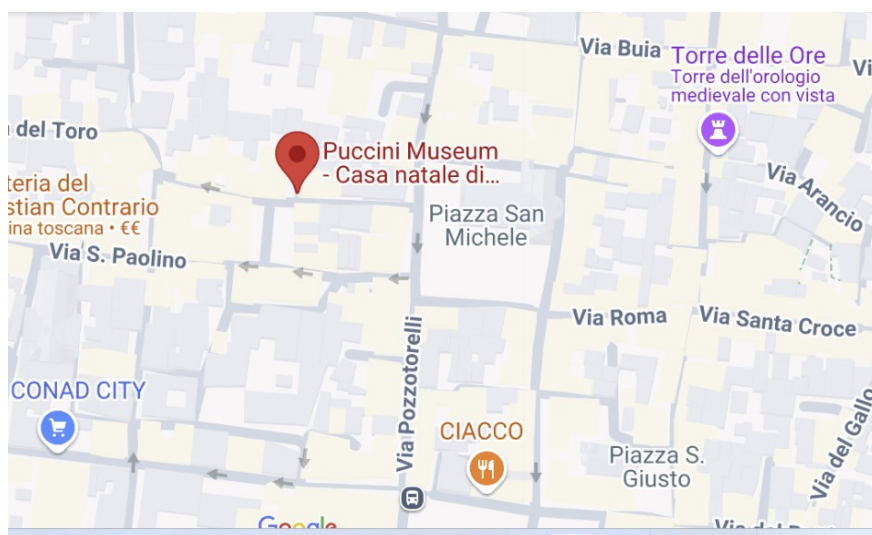
Presence of private parking	NO
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Presence of parking space reserved for people with disabilities	NO
Public parking nearby	YES
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities	YES two seats in Piazzale Verdi 500 meters away
Eventual notes	
	






Route from the car park to the entrance

The property can be reached from the car park	flat with asphalt pavement and cement slabs / cobblestones at times irregular
There are indicators and tactile maps	NO
There is an accessible entrance	NO only entrance ticket office and bookshop and d Conditional accessibility for the Museum
How to access the site  	<p>The Museum is located on the second floor of an architecturally bound historic residence, located beyond the statue dedicated to Puccini, which is located in front of the ticket office.</p> <p>From the ticket office you are accompanied by the staff in charge, in Corte San Lorenzo, to the building that houses the museum; The entrance can be reached via a sidewalk with a 12 cm high step and in succession a second 16 cm high step.</p> <p>The museum can be reached via a staircase with several steps, which could once be overcome by the "squirrel", a special aid on tracks that is no longer available and replaced, pending the installation of a stairlift, by the intervention of the assistance of mercy, to be requested a few days in advance and by reservation</p>
Useful width of door/entrance gate	for the Puccini Museum door with 2 doors with opening of 67 and 110 cm opening the other door.






Ticket office and bookshop

<p>How to access</p> 	<p>The ticket office is located 30 meters from the Puccini Museum in Piazza della Cittadella, 5, and can be reached by crossing the sidewalk, with a small step of 1.5 cm; the entrance is accessible on the flat with an internal glass door and a width of more than 90 cm</p> <p>The internal flooring is in slightly irregular stone slabs.</p> <p>Inside there is a bookshop and accessible toilets (see below)</p> <p>The reception is located on the first floor of the Museum, which can currently be reached via a staircase with a desk height of 115 cm</p>
<p>Priority access for visitors with disabilities</p>	<p>YES</p>
<p>Orientation signs</p>	<p><input type="checkbox"/> Signage with contrasting icons and colors to provide information on accessibility</p> <p><input checked="" type="checkbox"/> Orientation signs according to the ISO23601 Safety Identification – Escape and Evacuation Plan Signs</p> <p><input type="checkbox"/> directional signs placed at 140/170 cm with contrasting colors</p> <p><input checked="" type="checkbox"/> Signs identifying rooms and paths placed at 140/170 cm with contrasting colors</p>
<p>Type of information material</p>	<p><input type="checkbox"/> Braille guides</p>

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	<input type="checkbox"/> guides in large print <input type="checkbox"/> Facilitated Language Guides (AAC) <input type="checkbox"/> Audio guides <input type="checkbox"/> video guides in LIS or subtitles <input type="checkbox"/> tactile maps <input type="checkbox"/> QR code <input type="checkbox"/> imapp
A cloakroom accessible to visitors with motor disabilities is available	NO
Multilingual staff	YES
The staff followed a training course on welcoming people with different disabilities	NO
Presence of sign language interpreters	In collaboration with the National Agency for the Deaf, Provincial Section of Lucca, the museum offers, on request, a guided tour in LIS (Italian Sign Language)
Reception desk height	bench over 100 cm
The following aids are available for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Magnifier <input type="checkbox"/> Tablet with pre-installed app
	The reception desk is 120 cm high



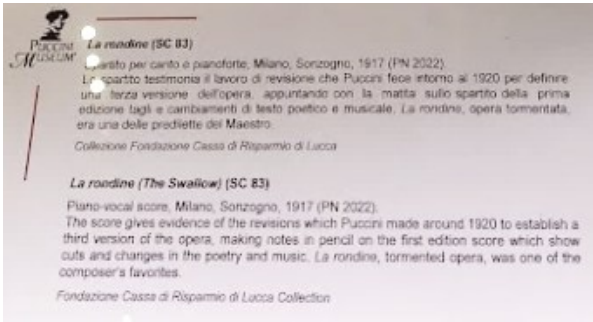



Itineraries

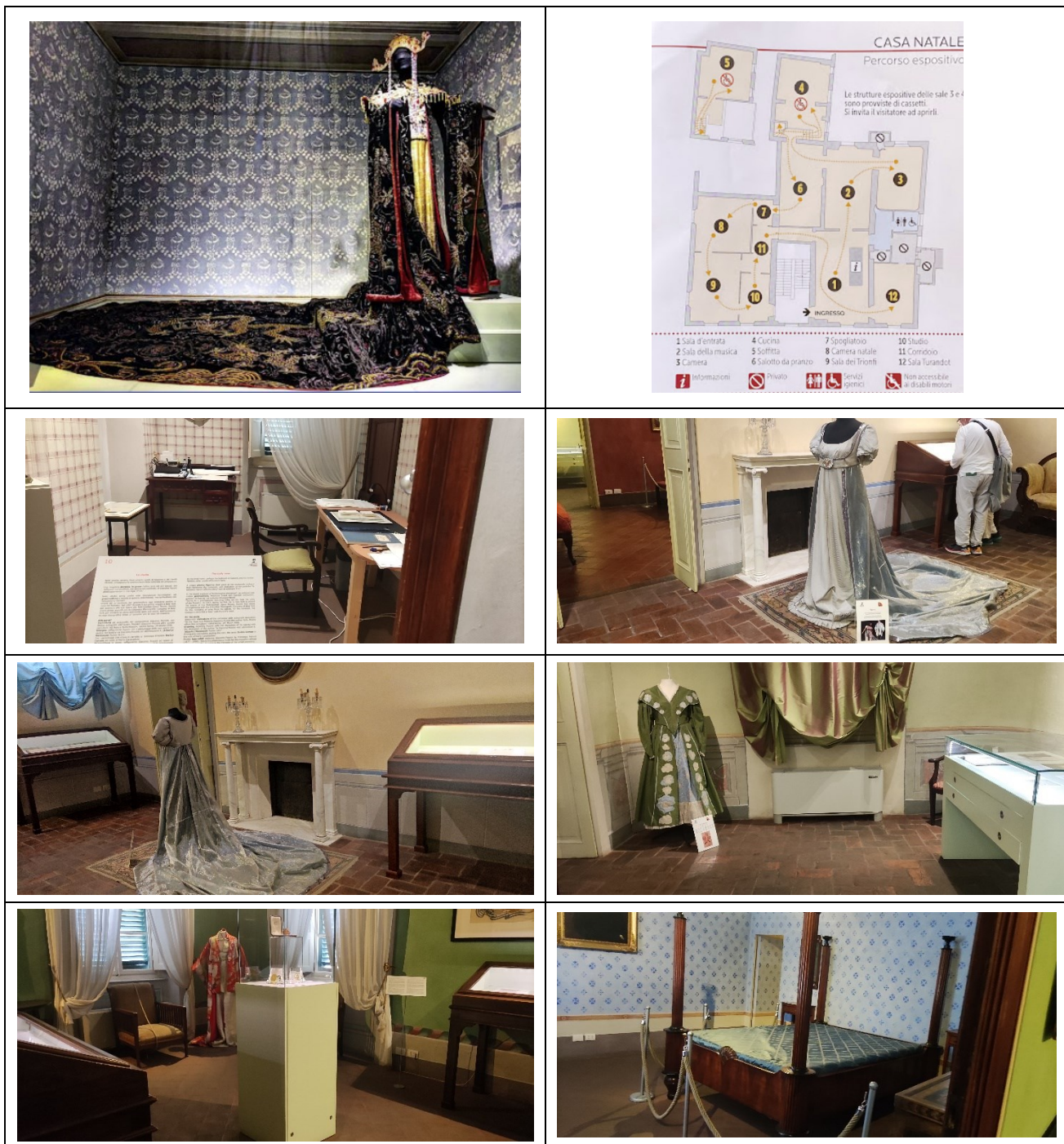
Presence of maps	NO
Tactile indicators and tactile maps	NO
Presence of didactic panels	NO
Video guides	NO
Touch models and touchable artworks/replicas	NO
Multimedia workstations accessible from a seated position	NO
Routes dedicated to children	NO
Stopping points	NO
Route spread over several floors	Museum on the second floor
How to access the rooms	<p><input checked="" type="checkbox"/> the museum can only be reached via a staircase; The first room is accessible via a short ramp (length 14 cm and width 85 cm with a slope of 18.5%) and precedes a room with the reception and an equipped bathroom.</p> <p>The rooms are all accessible and can be visited, on the floor, except room 11, which can be reached from room 1 reception, via a ramp 195 cm long, > 90 cm wide and 8% slope, room 4 accessible via 3 steps and room 5 attic via staircase</p> <p>The Museum is equipped with toilets equipped for the motor disabled, with a toilet equipped with a grab bar and enough space on the side for approaching with the wheelchair.</p>





<p>Room Identification</p>	<p>by means of a sign placed about 180 cm from the ground with black text on a white background</p>
<p>Bulletin board/information panels and captions</p> 	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> captions placed 95 cm from the ground <input checked="" type="checkbox"/> Shadow-free fonts and serifs <input type="checkbox"/> easy-to-read text (AAC) <input type="checkbox"/> Braille or relief panel positioned 60-100 cm from the ground <input checked="" type="checkbox"/> The works on display are described in great detail on signs with black writing on a white background <input checked="" type="checkbox"/> Panels also written in English
	<p>In the museum it is possible to admire the collection of precious manuscripts, rare Puccini testimonies, as well as the exhibition of excellent portraits of the Puccini family</p>







Services

Additional elements

Guided tours for groups	For information, costs and booking methods for groups of adults and schools, contact the ticket office. The museum offers private guided tours (from 1 to 9 people) in various languages. For information, costs and booking methods, contact the ticket office
Guided tours for individuals	Read above
Activities for children and families	YES during the year. Ask for information at the ticket office
Accessible bookshop	The Bookshop is located inside the ticket office, in Piazza Cittadella, 5 and offers visitors a rich proposal of Puccini Museum brand objects and publications in various languages
Eventual notes	

Toilets for guests with reduced mobility

Number of accessible toilets for guests with reduced mobility	Museum toilet
Location	second floor to the side of the reception desk
How to access the premises	<input checked="" type="checkbox"/> flat
Usable door width	> 80 cm
Toilet seat with open front tooth	YES
Toilet height	52 cm
Support handles	to the left of the toilet





Flexible hand shower	NO
Free space on the sides of the toilet	on the left greater than 90 cm right 25 cm front over 90 cm
Washbasin with space underneath	73 cm
Eventual notes	
	

Number of accessible toilets for guests with reduced mobility	Ticket office toilet 30 meters from the Puccini museum
Location	ground floor
How to access the premises	<input checked="" type="checkbox"/> flat
Usable door width	External door 83 cm and internal door 91 cm
Toilet seat with open front tooth	YES
Support handles	on the left fixed vertical and on the right reclining
Flexible shower on the side of the toilet	YES
Free space on the sides of the toilet	left 40 cm right 81 cm front over 90 cm
Electric Doorbell	YES
Washbasin with space underneath	Above 65 cm
Mirror bottom edge height	75 cm

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Eventual notes	
	

Medical practices/healthcare facilities

Hospitals near the property	Ospedale San Luca Via Guglielmo Lippi Francesconi, 556, 55100 Lucca LU tel +39 0583970111
Other healthcare facilities	Medical Guard inside the Citadel of Health "Campo di Marte", Building C, ground floor, entrance from via Teodoro Borgognoni, side of the Church of San Marco Tel. 0583 9701 from Monday to Friday from 20.00 to 8.00 Saturday and Sunday 24h

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