



## Accommodation Sheet

### General information

Accommodation name	HOTEL REX
Typology	Hotel
Address	Piazzale B. Ricasoli, 19
City	Lucca (LU)
Contacts	+39 0583 955443 - +39 0583 955444 - +39 0583 954348 - <a href="mailto:info@hotelrexlucca.com">info@hotelrexlucca.com</a>
Website	<a href="http://www.en.hotelrexlucca.com">www.en.hotelrexlucca.com</a>
WCAG 2.1 compliant accessible website	NO
Online bookings	YES
Short description	<p>The medieval palace of 1540, where the hotel stands, seems to have been the seat of the Palace of the Marquis when Lucca was the capital of the Marquisate of Tuscany.</p> <p>Later the area was destined to the Hospital of San Luca, founded by the Court of Merchants in 1262, and reserved for the reception of merchants and travelers.</p>

**TESTED AND REVIEWED BY:** [Handy Superabile Social Promotion Association](#) in 2024

**Please note** The following information refers to the date of verification shown at the bottom of each sheet. The Association is not responsible for any significant changes made by the property after the visit.





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## Arrival at the facility



### How to reach the facility

By car	A11 Firenze Mare motorway, Lucca Est and Lucca Ovest exit Motorway A11 Lucca -Viareggio, exit Lucca Est Est and Lucca Ovest A12 Genoa-Rosignano-Versilia-Lucca motorway, after the Versilia tollbooth, at Viareggio, there is the branch for the motorway link road that connects Viareggio and Lucca.
By plane	Nearest airports: "Amerigo Vespucci" in Florence 71 km and "Galileo Galilei" in Pisa 30 km
Assistance service for people with disabilities	YES
Embarkation/disembarkation of passengers with reduced mobility	with courtesy chair and ambulift /Finger
Tactile paths for the blind and visually impaired	YES
There is a toilet room accessible with grab handles	YES
By train	The Lucca railway station is located just outside the Walls in Piazza Ricasoli, near Porta S.Pietro, from which the historic center can be reached in a few minutes. Main connections from Florence: S.Maria Novella Station from Pisa: Pisa Central Station and Pisa San Rossore Station from Viareggio: Central Station
Assistance service for people with disabilities	YES





## Path from the private/public car park to the entrance

Presence of private parking	NO
Public parking nearby	YES
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities in the public parking lot	SI num. 2
Describe the route from the car park to the entrance and any critical issues	The main entrance of the Hotel Rex can be reached via a pavement connected flat with the paved road, via a connecting ramp
Distance from parking to entrance	50 m
	





### Entrance to the structure

There is an accessible entrance	YES main entrance
How to access the structure	<input checked="" type="checkbox"/> flat
Type of entrance door	2-leaf
Useful width of door/entrance gate	Above 90 cm
There are indicators and tactile maps	NO





## Hall - Reception

How to reach it from the entrance	flat
Reception desk height	bench over 100 cm
Presence of multilingual staff	YES
Type of information material	<input type="checkbox"/> YES with maps/tactile signals <input checked="" type="checkbox"/> YES with brochure
Initial assistance is provided for visitors with disabilities	<input checked="" type="checkbox"/> YES with orientation tour of the structure <input checked="" type="checkbox"/> YES with room accompaniment <input checked="" type="checkbox"/> YES with porter service
The following aids are provided for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Comfortable shower chair
The staff followed a training course on welcoming people with different disabilities	NO





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## Rooms/apartments

### Rooms/apartments adapted for guests with reduced mobility

Number and type of rooms/apartments equipped/usable by people with reduced mobility	triple rooms <input checked="" type="checkbox"/> num.1
Room access	<input checked="" type="checkbox"/> by elevator Door width 92 cm, cabin width 110 cm, cabin depth 131 cm, call button height 133 cm, height of the highest button keypad 142 cm, embossed/braille keys
Type of entrance door	with lever handle
Usable width of entrance door	83 cm
Bed type and height	double bed 65 cm high
Free spaces on the sides of the bed	left Above 90 cm right Above 90 cm frontal Above 90 cm
Cabinet Type	with doors
Free space under the desk	63 cm
In-room options are available	<input checked="" type="checkbox"/> safe <input checked="" type="checkbox"/> minibar <input checked="" type="checkbox"/> Water Kettle <input checked="" type="checkbox"/> Iron
Eventual notes	There is a single bed leaning against the wall closed on three sides. Bed height 65 cm, free space only on the right side >90 cm





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### Toilet facilities in the guest room for people with reduced mobility

Access to the premises	flat
Usable width of the entrance door	87cm
Type of door	with door that can be opened outwards
Type of handle	lever
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	to the left of the toilet
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left 29 cm right 27 cm frontal Above 90 cm
Electric doorbell/telephone on the side of the toilet	NO
Washbasin with space underneath for wheelchair approach	75 cm
Height from the ground lower edge mirror	sufficient for use by a person in a wheelchair





	
	
<p>Accessible shower available for guests with reduced mobility</p>	<p>YES flush with the floor</p>
<p>Type of shower</p>	<p>with box dimensions 86 cm X 86 cm</p>
<p>Shower chair</p>	<p>missing</p>
<p>Support handle</p>	<p>YES</p>
<p>Presence of shower head or sliding rails</p>	<p>ups and downs with the lowest point reachable by a seated person</p>
<p>Electric doorbell/telephone on the side of the shower</p>	<p>NO</p>





## Bar/restaurant





Type of venue	Bar and breakfast room
Access to the premises	<input checked="" type="checkbox"/> flat
Useful width of door/entrance gate	Above 90 cm
Bar counter height	Above 100 cm
Height of the buffet counter	80 cm high
Types of tables	4-shank
Space under floor tables	Sufficient for wheelchair approach
Availability of high chairs for babies	NO
Multilingual menu	NO
Menu with app	NO
Braille menu	NO
Table service for people with disabilities	YES
Availability of foods for celiacs	<input checked="" type="checkbox"/> bread, pasta, biscuits, ice cream <input checked="" type="checkbox"/> pre-packaged foods
There are coffee and milk dispensers	YES with button placed 100 cm from the ground

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A customer with reduced mobility can always reserve the same table	YES
There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services)	NO
There is an area reserved for lunch for younger guests	NO
A fully equipped baby feeding service is available	NO
	
	







## Medical practices/healthcare facilities

Hospitals near the property	<p>San Luca Hospital Via Lippi Francesconi 556 - Lucca Tel +39 0583970111</p> <p>Pisano Cisanello University Hospital, Via Paradisa 2, Pisa – Telephone +39 050 992111. Distance 19 km</p> <p>Pronto Soccorso at Ospedale Cisanello, Pisa - Telephone +39 050 992300 Distance 19 km</p> <p>Santa Chiara Hospital Via B. Pisano 10, Pisa - Phone +39 050 992111 Distance 19 km</p>
Any dialysis facilities	<p>San Luca Hospital Phone +39 0583 970253 Email: <a href="mailto:dialisi.lucca@uslnordovest.toscana.it">dialisi.lucca@uslnordovest.toscana.it</a></p> <p>Cisanello Hospital Pisa. Distance 19 km</p> <p>In the period June-September holiday dialysis service with availability of n. 6 beds; The treatments will be divided into three days a week (Monday, Wednesday and Friday) in the evening from 18.00 to 24.00</p> <p>Phone +39 050 997250/997253/997256 call from 8.00 a.m. to 2.00 p.m.</p> <p>Email <a href="mailto:nefrotrap.pisa@ao-pisa.toscana.it">nefrotrap.pisa@ao-pisa.toscana.it</a></p>
Other healthcare facilities	<p>Casa di cura M. D Barbantini, Via del Calcio 2 - Lucca Tel +39 0583 091971</p> <p>Santa Zita Nursing Home Via del Panificio 13 – Lucca Tel +39 0583 46521</p>

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	<p>Nursing home villas of Nozzano Via della Bordogna 144/154 – Lucca Tel +39 0583 54911</p> <p>San Rossore Nursing Home (Private Hospital) Via delle Cascine 152/F Tel +39 050 586111. 19 km away</p>
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