



Cultural Site Sheet

Cultural site name	Civic Museum of Siena
Type of site	Museum
Address	Piazza del Campo 1
City	Siena
Contacts	+39 0577 292232 (internal number) +39 0577 292615/14 (information) +39 0577 292368 (ticket office) Email: ticket@comune.siena.it
Website	https://museocivico.comune.siena.it/
WCAG 2.1 compliant accessible website	YES

TESTED BY: [Handy Superabile Social Promotion Association](#) in summer 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.

Summary

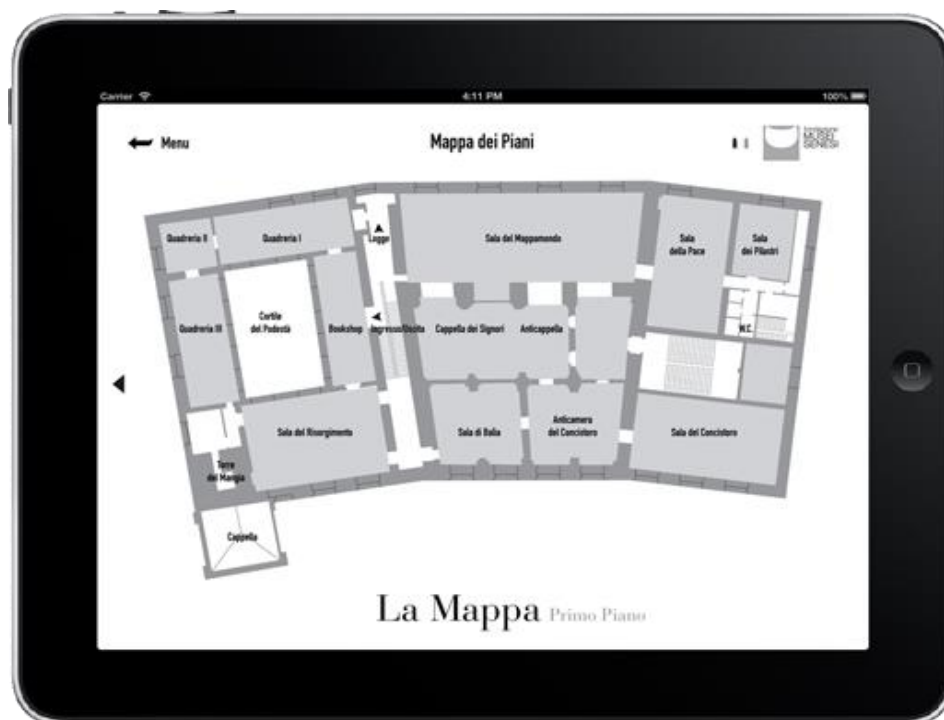
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Description

The museum tells the glories of the Sienese Republic, in fact it preserves and exhibits the most famous works of the major exponents of the Sienese school of painting from the fourteenth to the nineteenth century, including, for example, some frescoes by Simone di Martini and Duccio di Boninsegna. The museum is located on the first floor of the Palazzo Pubblico and is distributed in several rooms.



General information

Opening and closing period	Every day except 25 December
Times	From 01/11 to 28/02 from 10.00 a.m. to 6 p.m. (last admission 5.15 p.m.) From 01/03 to 31/10 from 10.00 a.m. to 7.00 p.m. (last admission 6.15 p.m.)
Ticket cost	Many types of full tickets and reductions. We recommend that you consult the following link:

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	https://museocivico.comune.siena.it/organizza-la-tua-visita#orari-museo-civico
Online purchase	YES
Pet access	YES only accompanying animals for blind guests

Arrival at the property

Private/public parking

Presence of private parking	NO
Public parking nearby	YES
Type of flooring in the public car park	Asphalt in Piazza del Mercato, stone blocks in the streets.
Presence of parking space reserved for people with disabilities	YES 1 out of 50. There are 2 stalls in via Casato di Sotto and 1 stall in via di Salicotto.
Eventual notes	https://www.comune.siena.it/servizi/accesso-ztl-contrassegno-disabili-cude link to request access to the ZTL for guests with motor disabilities. https://accessibile.siena.it/parcheggi/ link to locate parking reserved for people with disabilities nearby.





Pathway from the car park to the entrance

The property can be reached from the car park	flat
Distance from parking to entrance	Approx. 303 meters
There are indicators and tactile maps	NO
There is an accessible entrance	YES main entrance
How to access the site	☒ flat
Useful width of door/entrance gate	Above 90 cm
Type of door	with 2 doors that can be opened inwards
Type of handle	Not detected
	





Reception

How to access	flat
Priority access for visitors with disabilities	YES
Orientation signs	NO
Type of information material	☒ guides in large print ☒ Audio guides ☒ video guides in LIS or subtitles ☒ tactile maps ☒ QR code
A cloakroom accessible to visitors with motor disabilities is available	NO
Multilingual staff	YES
The staff followed a training course on welcoming people with different disabilities	NO
Presence of sign language interpreters	NO
Reception desk height	bench over 100 cm
The following aids are available for visitors with disabilities	☒ manual wheelchair
	

Itineraries

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Presence of maps	YES
Touch indicators and visual-touch maps	YES
Presence of didactic panels	YES
Audio guide	YES
Touch Models	NO
Multimedia workstations accessible from a seated position	NO
Routes dedicated to children	Not detected
Stopping points	YES
Route spread over several floors	YES no. 2 floors
Access to the starting point of the route	flat
Eventual notes	From the entrance to go towards the elevator step of 5 cm
	
How to access the rooms	☒ by elevator door width 70 cm, cabin width 150 cm, cabin depth 84 cm, no buttons. Present key. The lift can only be used with operators. It is mandatory for guests with disabilities to be accompanied during the visit
Usable width of door/entrance gate/corridor	Above 90 cm
Room Identification	by means of a sign placed 80/170 cm from the ground with black text color on a light beige background color
Floor route 1	The route begins on the flat from the local bookshop. It continues to the "Risorgimento



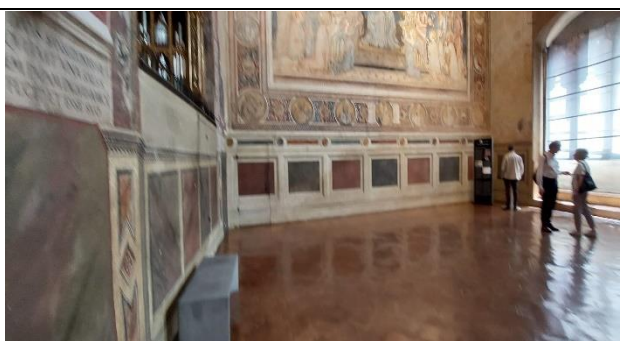
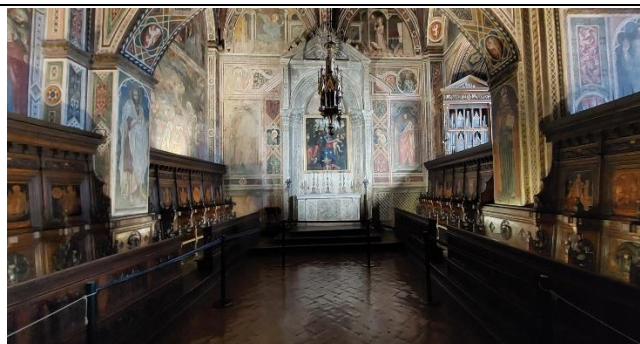


	room" via a ramp, length 100 cm, width 120 cm, slope 11.5%
	
It continues to "Sala di Baia" through a ramp 150 cm long, 90 cm wide, 10% slope	
	It continues along the Consistory antechamber on the flat, until it reaches the "Consistory hall".
	The "Consistory Hall" can be reached via a ramp length 100 cm, width 120 cm slope 19%





Finally you reach the chapel and the flat globe room.



Bulletin board/information panels and captions

☒ captions positioned at cm _100/120_____ from the floor

☒ Well-contrasted font, better black on a white/cream background

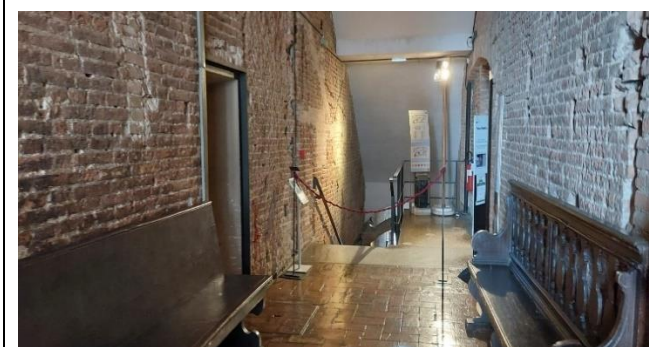
x ☐ Panels also written in English





Floor route 2

From the "Sala del Mappamondo" through a ramp 125 cm long, 77 cm wide, 22% slope you reach the elevator to continue the visit to the next floor "La Loggia"



From the elevator you can reach the Loggia via a ramp length 100, width 112, slope 23%.





Services

Additional elements

Guided tours for groups	On request, contact the number dedicated to information by phone.
Guided tours for individuals	On request, contact the number dedicated to information by phone.
Activities for children and families	YES
Guided tours with trained staff	☒ in sign language with LIS video guide ☒ for visitors with reduced mobility
Accessible bookshop	☒ flat
	



Toilets for guests with reduced mobility

Number of accessible toilets for guests with reduced mobility	1
Location	First floor
How to access the premises	☒ via ramp single length 82 cm, width 135 cm, slope 15%, no handrails
Usable width of external and internal entrance door	90 cm
Toilet height	50 cm
Toilet seat with open front tooth	YES
Support handles	on both sides
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left Above 90 cm right 61 cm frontal Above 90 cm
Electric doorbell/telephone	NO
Washbasin with space underneath for wheelchair approach	63 cm
Height from the ground lower edge mirror	134 cm
Baby changing table	YES
	





Medical practices/healthcare facilities

Hospitals near the property	A.O.U – Policlinico Santa Maria alle Scotte, Via M. Bracci 11, Siena - Telephone +39 0577 585111 www.ao-siena.toscana.it Dialysis service on holiday https://www.regione.toscana.it/-/dialisi-in-vacanza-1
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