



Cultural Site Fact Sheet

Cultural site name	Museum of the Spedale del Ceppo
Type of site	Museum
Address	Piazza Giovanni XXIII
City	Pistoia
Contacts	tel. +39 0573 371023 musei@comune.pistoia.it
Website	https://musei.comune.pistoia.it/rete-museale/museo-dello-spedale-del-ceppo/
WCAG 2.1 compliant accessible website	NO

TESTED BY: [Handy Superabile Social Promotion Association](#) in summer 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.

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Description

The Museum of the Spedale del Ceppo is located in the historical-monumental part of the former hospital complex.

Entering the ancient hospital, the museum itinerary illustrates its historical, architectural and artistic events, reserving a specific section of in-depth study for the Della Robbia frieze in polychrome glazed terracotta, which winds above the external loggia, a masterpiece of Renaissance sculpture. In the former men's ward of San Jacopo and in some spaces of the monumental complex adjacent to it, the museum itinerary continues with the large section on the history of Pistoia's healthcare, through specific insights dedicated to the rich historical collection of surgical instruments.

General information

Opening and closing period	Always open closed on Mondays
Times	Summer from Tuesday to Friday 15/19 and Saturday, Sunday and holidays 11/19 Winter from Tuesday to Friday 10 am to 2 pm and Saturday Sunday and holidays 10 am to 6 pm Christmas and New Year's Eve 16/19 Closed on Mondays Hours may vary annually
Ticket cost	Full price 3,50 € - reduced 2 € free for people with reduced mobility
Online purchase	NO

Arrival at the property



Private/public parking

Public parking nearby	YES
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities	YES

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Eventual notes	
 <p>In via Pacini 2 reserved parking spaces at 130 m</p>	 <p>Piazza San Lorenzo 3 parking spaces reserved for 220 meters</p>

Route from the car park to the entrance

The property can be reached from the car park	flat
There are indicators and tactile maps	NO
There is an accessible entrance	YES main entrance
How to access the site	<input checked="" type="checkbox"/> via external ramp with handrail on the right, uphill at a moderate slope and entrance accessible via a 173 cm long ramp, slope 4.5 %
Useful width of door/entrance gate	Choose an item.
Type of door	double-leaf glass with 3 cm internal step
Type of handle	Choose an item.
Eventual notes	





Reception

How to access	via ramp 102 cm long, cm wide, slope 10 %
Priority access for visitors with disabilities	Choose an item.
Orientation signs	<input type="checkbox"/> Signage with contrasting icons and colors to provide information on accessibility



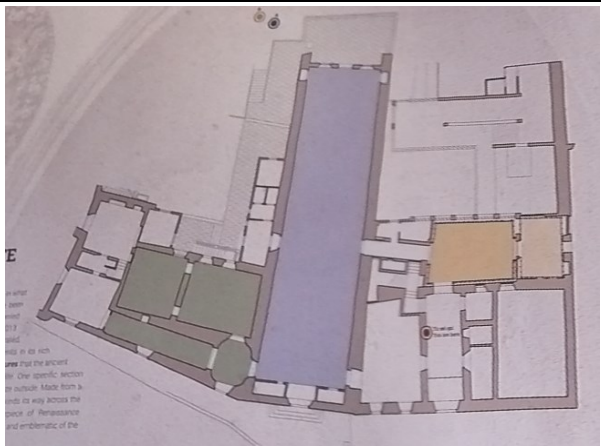


	<input type="checkbox"/> Orientation signs according to the ISO23601 Safety Identification – Escape and Evacuation Plan Signs <input type="checkbox"/> directional signs placed at 140/170 cm with contrasting colors <input type="checkbox"/> Signs identifying rooms and paths placed at 140/170 cm with contrasting colors
Type of information material	<input type="checkbox"/> Braille guides <input type="checkbox"/> guides in large print <input type="checkbox"/> Facilitated Language Guides (AAC) <input type="checkbox"/> Audio guides <input type="checkbox"/> video guides in LIS or subtitles <input type="checkbox"/> tactile maps <input type="checkbox"/> QR code <input type="checkbox"/> imapp
A cloakroom accessible to visitors with motor disabilities is available	NO
Multilingual staff	YES
The staff followed a training course on welcoming people with different disabilities	NO
Presence of sign language interpreters	NO
Reception desk height	bench over 100 cm
The following aids are available for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Magnifier <input type="checkbox"/> Tablet with pre-installed app







Museum Tour

Presence of maps	Choose an item.
	Museum plan
Touch indicators and visual-touch maps	NO
Presence of didactic panels	YES
Video guides	YES
Touch models and touchable artworks/replicas	NO
Multimedia workstations accessible from a seated position	YES different







	
Routes dedicated to children	NO
Stopping points	YES
Route spread over several floors	NO
How to access the rooms	<input checked="" type="checkbox"/> on level ground or via moderately sloping ramps
Usable width of door/entrance gate/corridor	Above 90 cm
Room Identification	by means of a sign placed 100/140 cm from the ground with black text color on a white background or white on a black background





<p>Bulletin board/information panels and captions</p> 	<ul style="list-style-type: none"><input checked="" type="checkbox"/> captions positioned 110/150 cm from the ground<input type="checkbox"/> Shadow-free fonts and serifs<input type="checkbox"/> easy-to-read text (AAC)<input type="checkbox"/> Braille or relief panel positioned 60-100 cm from the ground<input checked="" type="checkbox"/> Contrasted black font on a white background or white on a ne/cream background<input type="checkbox"/> Panels also written in English
<p>Eventual notes</p> 	<p>In the former men's ward of San Jacopo and in some adjacent rooms, the museum itinerary continues with a large section on the history of Pistoia's healthcare</p>





Eight display cases in the form of beds, placed along the walls with a collection of the hospital's surgical instruments, divided into medical branches, dating from the seventeenth century to the first decades of the twentieth century. In the final portion of the ancient men's ward, a video with evocative images of the past and present, and an electroshock machine.



Along the museum itinerary we find the *birth machine*, an ancient obstetric model in wood and leather, used during lessons for the simulation of childbirth.





Video room with evocative images from the past



The museum tour ends with a visit to the small Anatomical Theater, oval-shaped like an amphitheater, built between 1785 and 1787 for the anatomy lessons of the medical-surgical school, which can be accessed from the garden. On the date of the verification, due to the presence of the construction site in the Ceppo area, to visit the Anatomical Theater it is necessary to go outside the museum and walk along Via delle Pappe, Piazza del Carmine and Via degli Armeni to the entrance of the Hemodialysis Pavilion.





The internal room, accessible on the floor, is surrounded by masonry benches (about thirty seats) with a circular structure (the shape allowed better acoustics), where the students listened to the lessons of the teacher, seated in a kind of niche placed in the center

Services


Additional elements

Guided tours for groups	The staff on duty is able to accompany the visit. For guided tours carried out by qualified operators, it is possible to contact the authorized tourist guides of the provincial territory, on the relevant page of the website of the Tuscany Region and by clicking on the Province of Pistoia.
Guided tours for individuals	NO
Activities for children and families	NO
Guided tours with trained staff	<input type="checkbox"/> in sign language <input type="checkbox"/> for visitors with reduced mobility <input type="checkbox"/> in Facilitated Language (AAC)
Eventual notes	

Toilets for guests with reduced mobility





Number of accessible toilets for guests with reduced mobility	1
Location	ground floor
How to access the premises	<input checked="" type="checkbox"/> flat
Usable width of the entrance door	Above 80 cm
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	Missing
Flexible shower on the side of the toilet	YES
Free space on the sides of the toilet	left Above 90 cm frontal Above 90 cm
Washbasin with space underneath for wheelchair approach	Above 65 cm
Baby changing table	NO
Eventual notes	
	

Medical practices/healthcare facilities

Hospitals near the property	San Jacopo Hospital Via Ciliegiole, 97, 51100 Pistoia PT tel +390573 3521
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Regione Toscana

Other healthcare facilities	
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