



Cultural Site Sheet

Cultural site name	CATHEDRAL OF PISA
Type of site	Cathedral
Address	Piazza Duomo, 17
City	Pisa
Contacts	tel +39 050 835011/12 info@opapisa.it accessibility@opapisa.it for information on accessibility
Website	https://www.opapisa.it/visita/cattedrale/
WCAG 2.1 compliant accessible website	YES

TESTED BY: [Handy Superabile Social Promotion Association](#) in summer 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.

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Description

The greatest monument of Romanesque-Pisan architecture and one of the masterpieces of Italian art. Begun in 1064 by Buscheto, completed in the twelfth century of the façade by Rainaldo. The façade is divided at the bottom by blind arches and is crowned by four orders of loggias, adorned with sculptures and inlays. The three doors have bronze doors

General information

Opening and closing period	All year round
Times	From 9 am to 8 pm
Ticket cost	7 euros – complete tour of the complex 27 euros – free for people with disabilities and carers
Online purchase	YES



Arrival at the property

Private/public parking

Presence of private parking	NO
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Public parking nearby	YES
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities	YES no. 2 in Piazza dell'Arcicovado at 150 meters and no. 2 in via Cardinale Maffi at 80 meters in a limited traffic area
Eventual notes	
	

Route from the car park to the entrance

The property can be reached from the car park	from the area of the Tower there are two possibilities to go up to the churchyard of the Cathedral and reach the entrance
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	at the back of the Duomo, in front of the monumental Camposanto, there is a long aluminum ramp. 310 cm, width greater than 90 cm and slope 10.5%, equipped with handrails on the sides from which you continue until you reach the side facing the Baptistery.
	Another entrance to the churchyard of the Cathedral, in front of the Tower, after having traveled a short distance, in irregular plates, we find an aluminum ramp, 280 cm long, >100 cm wide and 16% slope
There are indicators and tactile maps	NO
There is an accessible entrance	YES main entrance
How to access the site	☐ flat ☐ through no. Steps Choose an item. ☐ via sidewalks Choose an item. ☒ along the south side, entrance to the Holy Door accessible via an aluminium ramp (360 cm long, 150 cm wide and 9% slope), equipped with a handrail on the right. On the side of the Cathedral facing the





	Baptistery is the entrance, accessible via an aluminium ramp with ropes on the sides (width >100 cm, length 446 cm and slope 11%). Then there is a further short aluminium ramp, 43 cm long and 100 cm wide, with a slope of 18 %
Useful width of door/entrance gate	160 cm
Type of door	with 2 doors that can be opened inwards
Eventual notes	





	
Entrance on the side of the Cathedral	Aluminum internal ramp

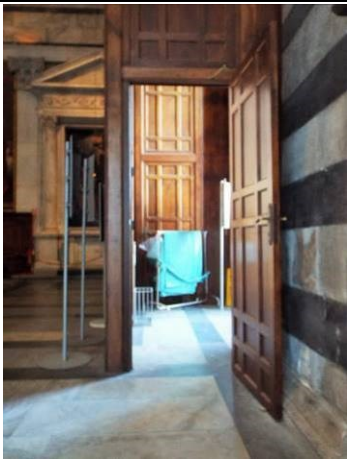
Reception

How to access	Ticket office (only for the tower) is located at the Palazzo dell'Opera Primaziale, behind the Tower it is accessible via a 14 cm high step and a second 10 cm high step. Entrance through sliding glass door with a useful width > 100 cm. However, people with disabilities can access all monuments free of charge, without going to the ticket office
Priority access for visitors with disabilities	YES
Orientation signs	☒ Signage with contrasting icons and colors to provide information on accessibility ☐ Orientation signs according to the ISO23601 Safety Identification – Escape and Evacuation Plan Signs ☒ directional signs placed at 140/170 cm with contrasting colors

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	☐ Signs identifying rooms and paths placed at 140/170 cm with contrasting colors
Type of information material	☐ Braille guides ☐ guides in large print ☐ Facilitated Language Guides (AAC) ☒ Audio Video Guides ☐ video guides in LIS or subtitles ☐ tactile maps ☐ QR code ☐ imapp
A cloakroom accessible to visitors with motor disabilities is available	No, the cloakroom is accessible by a 6 cm high pavement step and a subsequent step of another 6 cm
Multilingual staff	YES
The staff followed a training course on welcoming people with different disabilities	YES
Presence of sign language interpreters	NO
The following aids are available for visitors with disabilities	☒ manual wheelchair ☐ Crutches ☐ Magnifier ☐ Tablet with pre-installed app
	Internal door always open usable width 88 cm





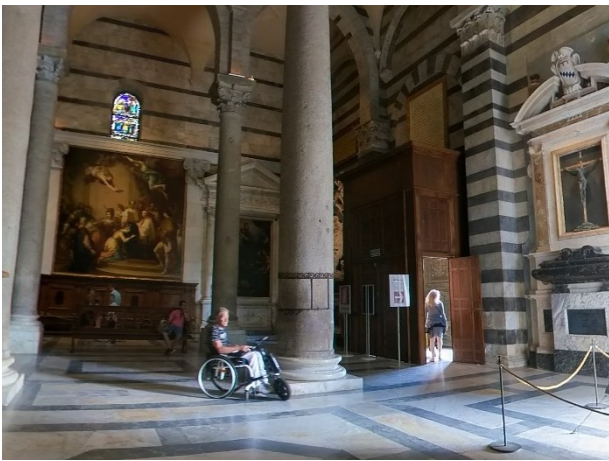
Eventual notes	
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Itineraries

Presence of maps	NO
Tactile indicators and tactile maps	NO
Presence of didactic panels	YES
Video audio guides	YES
Touch models and touchable artworks/replicas	NO
Multimedia workstations accessible from a seated position	YES
Routes dedicated to children	NO
Stopping points	YES
Route spread over several floors	NO
Eventual notes	
	
How to access the rooms	☒ flat
Usable width of door/entrance gate/corridor	Above 90 cm
Bulletin board/information panels and captions	☒ captions placed 160 cm from the ground





	☒ Shadow-free fonts and serifs ☐ easy-to-read text (AAC) ☐ Braille or relief panel positioned 60-100 cm from the ground ☒ Well-contrasted font, better black on a white/cream background ☒ Panels also written in English
Eventual notes	Video guides 150 cm high with 100 cm high button
	
	





Services

Additional elements

Guided tours for groups	YES
Guided tours for individuals	NO
Activities for children and families	NO
Guided tours with trained staff	☐ in sign language ☐ for visitors with reduced mobility ☐ in Facilitated Language (AAC)
Accessible bookshop	☐ flat ☐ The book shop is located in the palace of the primatial work, behind the Tower and has the first step of the pavement 6 cm high and the next step of 9 cm
Eventual notes	
	





Toilets for guests with reduced mobility

Number of accessible toilets for guests with reduced mobility	1
Location	are located in Piazza del Duomo, behind the cathedral and the Tower, near the ticket office
How to access the premises	☐ flat ☒ via a ramp 240 cm long, 95 cm wide and 8.5 % slope, equipped with handrails on both sides ☐ by elevator Choose an item. ☐ via stairlift
Usable width of the entrance door	75 cm X 2 doors
Toilet height	50 cm
Toilet seat with open front tooth	YES
Support handles	on both sides
Flexible shower on the side of the toilet	NO
Free space on the sides of the toilet	left 25 cm right Above 90 cm frontal Above 90 cm
Electric doorbell/telephone	NO
Washbasin with space underneath for wheelchair approach	65 cm
Height from the ground lower edge mirror	Reclining and sufficient for use by a person in a wheelchair
Baby changing table	NO
Eventual notes	







Medical practices/healthcare facilities

Hospitals near the property	Cisanello Hospital Emergency Room 050 992300 (it is active from 8.00 in the morning to 01.00 at night, after this time the Emergency Room can be contacted through the switchboard) Toll-free number 800.015877 Switchboard 050.992111 S. Chiara Hospital Via Savi Pisa
Other healthcare facilities	Dialysis services on holiday in the period June – September, with 6 beds (Monday, Wednesday. Friday) in the evening (18.00-24.00)tel. 0039 050 997250 – 997253 – 997256 nefrotrap.pisa@ao-pisa.toscana.it

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