



Cultural Site Fact Sheet

Cultural site name	CATHEDRAL MUSEUM
Type of site	Cathedral
Address	Piazza Antelminelli
City	Lucca
Contacts	Phone: +39 0583-490530 Email: info@museocattedralelucca.it
Website	http://www.museocattedralelucca.it/
WCAG 2.1 compliant accessible website	NO

TESTED BY: [Handy Superabile Social Promotion Association](#) in summer 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. **The Association** is not responsible for any significant changes made by the property after the visit.

Summary

Cultural Site Sheet.....	1
Description.....	2
Arrival at the property.....	2
Private/public parking.....	2
Route from the car park to the entrance	3
Reception and reception	5
Itineraries	7
Services	8
Additional elements.....	8
Toilets for guests with reduced mobility	9
Medical practices/healthcare facilities	10

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Description

The **Museum** was founded in 1992 to preserve and pass on the rich artistic heritage of the Cathedral of San Martino. It is housed in a complex of skilfully restored and unified buildings including a thirteenth-century tower house and the sixteenth-century oratory of San Giuseppe

General information

Opening and closing period	
Times	Monday - Friday: 09:30 - 18:00 Saturday: 9:30 - 18:00 Sunday: 12:00 - 18:00
Ticket cost	Admission € 4.00 Free for people with disabilities and carers.
Online purchase	NO

Arrival at the property

Private/public parking

Presence of private parking	NO
Presence of parking space reserved for people with disabilities	NO
Public parking nearby	YES
Type of flooring in the public car park	asphalt
Presence of parking space reserved for people with disabilities	NO but, if in possession of the permit for people with disabilities, you can access the ZTL and park in the neighboring areas
Eventual notes	

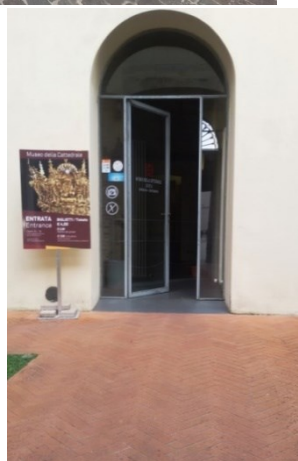




Route from the car park to the entrance

The property can be reached from the car park	flat
There are indicators and tactile maps	NO
There is an accessible entrance	YES main entrance from which you can access the ticket office, the bookshop and the room of ancient illuminated manuscripts and secondary entrance from which you can access the other rooms, the toilet room and the elevator
How to access the site	The main entrance can be reached via 3 external steps that can be overcome by a smooth stone ramp (length 390 cm, width 90 cm, and slope 11/12%). From here you enter a courtyard from which through a glass door with a width of more than 80 cm and a short connecting ramp, in porphyry, smooth, 60 cm long and 12% slope you enter inside where the reception is located.





Secondary entrance The visitor, with reduced mobility, must exit to reach the secondary entrance, located about 150 meters away, first along Via delle Trombe (partially asphalt), exiting to the right and then turning right again into Via Vallisneri and then right again into the post office square; from here, through a large car gate, open, you enter a courtyard, owned by the Post Office, where, on the right side, there is also the entrance to the central post office, accessible by a lifting platform, while: on the left side there is the entrance door, (be careful because there is no bell), which allows you to reach, on the flat, both the elevator (car door width 89 cm and internal dimensions 109 X 138 cm) and the toilets equipped for the disabled which are located adjacent to the main entrance but accessible from this only via the 3 steps seen before (ask for the keys first at the main entrance ticket office). Be careful because on Saturdays, Sundays and holidays the gate that gives access to the central post office and the secondary entrance is closed and therefore a visitor in a wheelchair can only visit the room on the ground floor.

For the visually impaired, access is marked by natural tactile signs and stone loges via the ramp.





From the main entrance the 3 steps to reach the lift, toilet room, the other rooms



Useful width of door/entrance gate	Above 80 cm
Type of door	With one leaf that can be opened inwards

Reception

How to access	flat
Priority access for visitors with disabilities	YES
Orientation signs	<input type="checkbox"/> Signage with contrasting icons and colors to provide information on accessibility

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	<input checked="" type="checkbox"/> Orientation signs according to the ISO23601 Safety Identification – Escape and Evacuation Plan Signs <input type="checkbox"/> directional signs placed at 140/170 cm with contrasting colors <input type="checkbox"/> Signs identifying rooms and paths placed at 140/170 cm with contrasting colors
Type of information material	<input type="checkbox"/> Braille guides <input type="checkbox"/> guides in large print <input type="checkbox"/> Facilitated Language Guides (AAC) <input type="checkbox"/> Audio guides <input type="checkbox"/> video guides in LIS or subtitles <input type="checkbox"/> tactile maps <input type="checkbox"/> QR code <input type="checkbox"/> imapp
A cloakroom accessible to visitors with motor disabilities is available	NO
Multilingual staff	YES
The staff followed a training course on welcoming people with different disabilities	NO
Presence of sign language interpreters	NO
Reception desk height	bench over 100 cm
The following aids are available for visitors with disabilities	<input type="checkbox"/> manual wheelchair <input type="checkbox"/> Crutches <input type="checkbox"/> Magnifier <input type="checkbox"/> Tablet with pre-installed app
Eventual notes	





Itineraries

Presence of maps	NO
Tactile indicators and tactile maps	NO
Presence of didactic panels	YES
Video guides	NO
Touch models and touchable artworks/replicas	NO
Multimedia workstations accessible from a seated position	NO
Routes dedicated to children	NO
Stopping points	NO
Route spread over several floors	YES 4 floors
How to access the rooms	<input checked="" type="checkbox"/> flat
	<p>The Cathedral Museum is set up in a building complex which includes a thirteenth-century tower house, a sixteenth-century church and a main body of fourteenth-century origin located in Piazza Antelminelli.</p> <p>The museum consists of eight rooms, of which the room of illuminated manuscripts, for those in wheelchairs, can be reached from the main entrance while the other rooms can be reached from the secondary entrance (see above), by taking the elevator (door width 89 cm and</p>





The 8 rooms distributed over 4 floors have some of them have a ramp.

In the museum rooms the choir room and the Treasury room stand out with the **Jewels of the Holy Face**, the wooden crucifix symbol of the city, a masterpiece of Baroque goldsmithing

Authentic masterpieces are the **gold crown** and collar made by Ambrogio Giannoni in the seventeenth century and the diamond jewel resulting from the French goldsmith of the court of the Sun King.

In addition to sculptures, paintings, goldsmith's objects and fine fabrics, worthy of particular note are the **ivory diptych of Areobindus**, consul in Constantinople in 506, the thirteenth-century reliquary in **Limoges enamels**, the **modeled and painted leather casket** of the late fourteenth century, the **Apostle by Jacopo della Quercia** and the "**Cross of the Pisans**", a masterpiece of fifteenth-century goldsmithing.

Services

Additional elements

Guided tours for groups

The Museum and Archaeological Complex of the Cathedral of Lucca offers guided tours of various types by reservation by calling +39 0583490530 or writing to segreteria@museocattedralelucca.it

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Presidenza del
Consiglio dei Ministri
Ministro per la disabilità




	https://www.museocattedralelucca.it/visite-guidate/
Guided tours for individuals	NO
Activities for children and families	YES during the year there are often educational workshops and initiatives dedicated to the little ones
Accessible bookshop	<input type="checkbox"/> flat <input type="checkbox"/> via ramp Choose an item.
Eventual notes	

Toilets for guests with reduced mobility

Number of accessible toilets for guests with reduced mobility	<p>The museum's toilet cannot be reached from the main entrance but only from the secondary, with no space on the sides for approaching the wheelchair and a front space of 81 cm, and still has grab bars on the sides</p> <p>A public toilet is located in via Pescheria 350 meters away</p>
Location	ground floor
How to access the premises	<input type="checkbox"/> flat <input checked="" type="checkbox"/> via short connecting ramp
Type of door	external glass entrance door with lever handle, width > 80 cm, The entrance door to the equipped toilets, with leaf, has a net opening > 90 cm and internal bar handle
Toilet seat with open front tooth	YES
Support handles	on both sides
Flexible shower on the side of the toilet	YES
Free space on the sides of the toilet	left 30 cm right Above 90 cm frontal Above 90 cm





Washbasin with space underneath	Above 65 cm
Mirror bottom edge height	100 cm
Eventual notes	
	

Medical practices/healthcare facilities

Hospitals near the property	Ospedale San Luca Via Guglielmo Lippi Francesconi, 556, 55100 Lucca LU tel +39 0583970111
Other healthcare facilities	Medical Guard inside the Citadel of Health "Campo di Marte", Building C, ground floor, entrance from via Teodoro Borgognoni, side of the Church of San Marco Tel. 0583 9701 from Monday to Friday from 20.00 to 8.00 Saturday and Sunday 24h

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