



Accommodation Sheet

General information

Accommodation name	GROTTA GIUSTI RESORT GOLF & SPA
Typology	Resort
Address	Via Grotta Giusti, 1411
City	Monsummano Terme (PT)
Contacts	+39 0572 9077991 - info@grottagiustispa.com
Website	www.grottagiustispa.com
WCAG 2.1 compliant accessible website	NO
Online bookings	YES
Short description	Grotta Giusti was born from the ancient villa of the family of the poet Giuseppe Giusti. In every detail and in every atmosphere, the spa resort in Tuscany is inspired by the special bond that unites it to nature and the art of the area.

TESTED AND REVIEWED BY: [Handy Superabile Social Promotion Association](#) in 2024

Please note The following information refers to the date of verification shown at the bottom of each sheet. The Association is not responsible for any significant changes made by the property after the visit.





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Arrival at the property

How to reach the property



By car	take the A11 Firenze – Pisa motorway to the Montecatini Terme exit. Continue towards Monsummano Terme (4 km) and follow the signs for Grotta Giusti
By plane	Pisa Airport is 55 km away and Florence Airport is 40 km away.
Assistance service for people with disabilities	YES
Embarkation/disembarkation of passengers with reduced mobility	with courtesy chair and ambulift /Finger
Tactile paths for the blind and visually impaired	YES
There is a toilet room accessible with grab handles	YES
By train	
Nearest station	Montecatini Terme railway station 5 km away
Assistance service for people with disabilities	YES

Pathway from the private/public car park to the entrance

Presence of private parking	YES
Presence of parking space reserved for people with disabilities	NO
Type of flooring of the private parking lot	gravel
Public parking nearby	NO
Describe the route from the car park to the entrance and any critical issues	The path to the entrance has a first stretch of beaten gravel, quite passable even by guests in wheelchairs, ditto for the corridor





	that leads to the entrance where there is a carpet / guide
Distance from parking to entrance	10 m
	

Entrance to the structure

There is an accessible entrance	YES main entrance
How to access the structure	<input checked="" type="checkbox"/> flat
Type of entrance door	2-leaf
Useful width of door/entrance gate	Above 90 cm
There are indicators and tactile maps	NO





Hall - Reception

How to reach it from the entrance	flat
Reception desk height	bench over 100 cm
Presence of multilingual staff	YES
Type of information material	<input type="checkbox"/> YES with maps/tactile signals <input checked="" type="checkbox"/> YES with brochure
Initial assistance is provided for visitors with disabilities	<input checked="" type="checkbox"/> YES with orientation tour of the structure <input checked="" type="checkbox"/> YES with room accompaniment <input checked="" type="checkbox"/> YES with porter service
The staff followed a training course on welcoming people with different disabilities	NO
Eventual notes	For the handling of various formalities, customers with reduced mobility are received in the nearby room equipped with a desk. Guide dogs for the blind are allowed in the structure







Rooms/apartments

Rooms/apartments adapted for guests with reduced mobility

Number and type of rooms/apartments equipped/usable by people with reduced mobility	☒ double rooms num.3
Room access	☒ via 2 elevators The first: Door width 8 0 cm, cabin width 95 Cm Cabin depth 126 cm, height of the





	<p>highest button keypad 135 cm , embossed/braille keys</p> <p>The second: door width 80 cm, cabin width 160 cm, cabin depth 80 cm, highest keyboard button height 135 cm, embossed/braille keys</p>
Type of entrance door	With magnetic card and knob handle
Usable width of entrance door	76 cm
Bed type and height	double bed 53 cm high
Free spaces on the sides of the bed	<p>left 79 cm</p> <p>right 80 cm</p> <p>frontal Above 90 cm</p>
Cabinet Type	with doors
Free space under the desk	65 cm
In-room options are available	<input checked="" type="checkbox"/> safe <input checked="" type="checkbox"/> minibar
	





Toilet facilities in the guest room for guests with reduced mobility

Access to the premises	flat
Usable width of the entrance door	80 cm
Type of door	with door that can be opened outwards
Type of handle	lever
Toilet height	50 cm
Toilet seat with open front tooth	YES
Support handles	on both sides
Flexible shower on the side of the toilet	YES
Free space on the sides of the toilet	left 30 cm right Above 90 cm frontal Above 90 cm
Electric doorbell/telephone on the side of the toilet	YES
Washbasin with space underneath for wheelchair approach	70 cm
Height from the ground lower edge mirror	sufficient for use by a person in a wheelchair





<p>Accessible shower available for guests with reduced mobility</p>	<p>YES flush with the floor</p>
<p>Type of shower</p>	<p>open type</p>
<p>Shower chair</p>	<p>missing</p>
<p>Support handle</p>	<p>YES</p>
<p>Presence of shower head or sliding rails</p>	<p>ups and downs with the lowest point reachable by a seated person</p>
<p>Electric doorbell/telephone on the side of the shower</p>	<p>YES</p>
<p>Eventual notes</p>	<p>In the equipped rooms, there are two bathrooms, one for people with disabilities and one for able-bodied companions</p>







Bar/restaurant

Type of venue	Bar/restaurant present n 3 Bar
Access to the premises	<input checked="" type="checkbox"/> flat
Useful width of door/entrance gate	Above 90 cm
Bar counter height	Above 100 cm for all 3 Bars
Height of the buffet counter	80 cm high
Types of tables	Bar il Poeta: there are armchairs with tables and stool seats La Veranda Restaurant: round tables with 6 seats and space below for 65 cm juxtaposition Bioaquam Café Lounge Bar: The tables, inside, are round three-legged with space underneath of 68 cm.
Availability of high chairs for babies	YES
Multilingual menu	Not detected
Menu with app	Not detected
Braille menu	NO
Table service for people with disabilities	YES





<p>Availability of foods for celiacs</p>	<p><input checked="" type="checkbox"/> bread, pasta, biscuits, ice cream <input checked="" type="checkbox"/> pre-packaged foods</p>
<p>A customer with reduced mobility can always reserve the same table</p>	<p>YES</p>
<p>There are toilets that can be used by a guest with reduced mobility (see "accessible toilets in the internal paths and common services)</p>	<p>YES</p>
<p>There is an area reserved for lunch for younger guests</p>	<p>NO</p>
<p>A fully equipped baby feeding service is available</p>	<p>NO</p>
<p>Bar Il Poeta</p>	
	<p>The room can be reached via two 12 cm steps, which can be overcome via a removable ramp, 80 cm wide, 90 cm long, 26% slope, to be requested from the bartender.</p>





La Veranda Restaurant



Lounge Bar Bioaquam Café



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Ministro per la disabilità



The restaurant has an outdoor veranda / dehors	YES the Bioaquam Café Lounge Bar, with flat access
Types of tables	4-shank
Space under floor tables	70 cm

Internal pathways and common services



Internal pathways

Lifts	<p>The rooms can be reached via 2 elevators with an 80 cm wide door and cabins of 95X126 cm and 160X80 cm (near the hall), enough to accommodate a person in a wheelchair.</p> <p>The highest point of the keyboard is 135 cm high from the ground</p>
	

Spa	<p>From the hall, to reach the spa, you have to cross two 12 cm steps, at the height of the "Il Poeta" bar, which can be overcome via a removable ramp, 80 cm wide, 90 cm long, 26% slope, to be requested from the bartender (wheelchair users are advised to have the help of a companion)</p>
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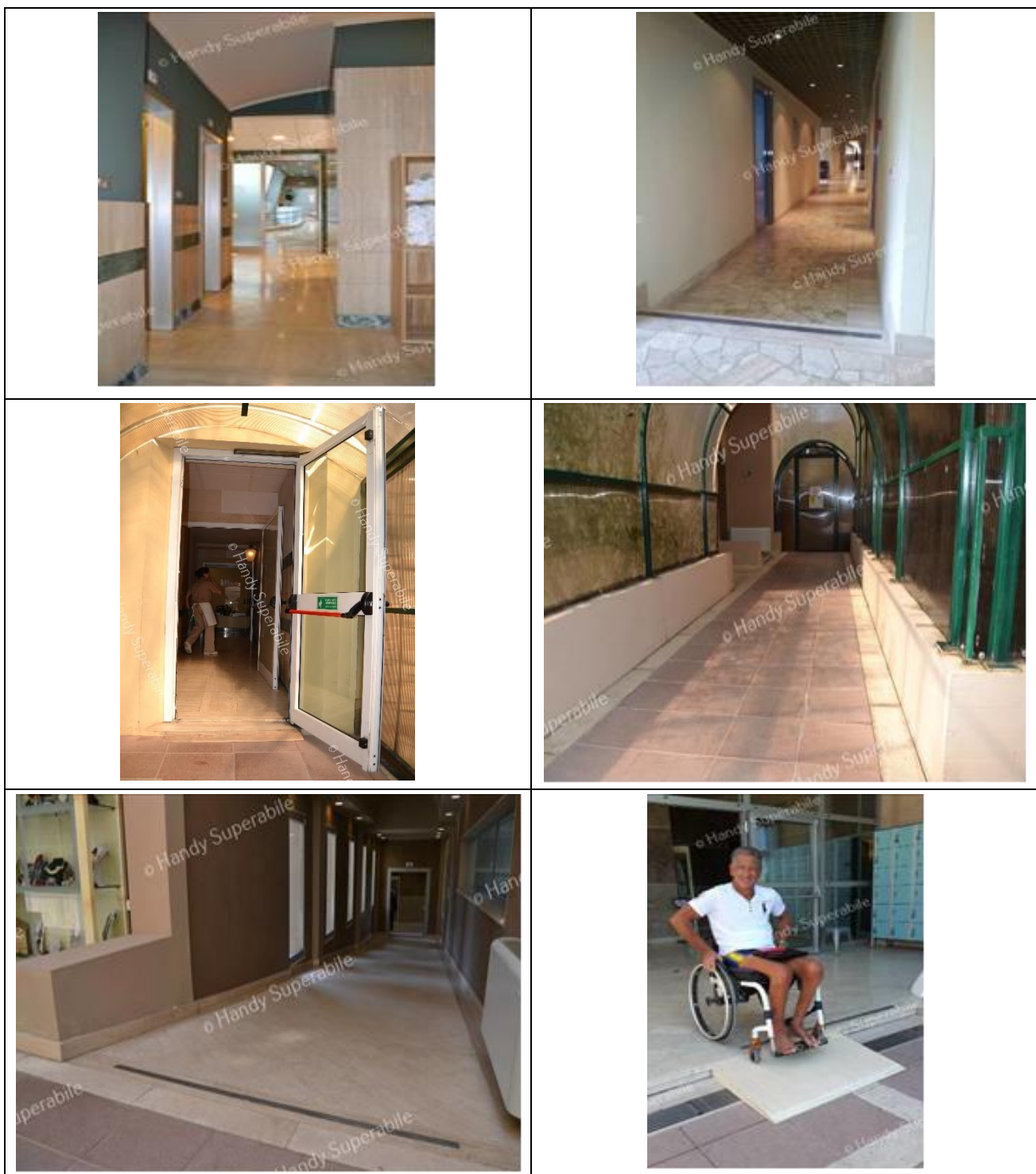
	<p>You then cross a corridor, on the flat, for about 30 m until you find the entrance to the thermal cave, and the showers. After about another 30 m, you have to pass a door with a panic bar, 80 cm net opening, with a 4 cm knocker step and an 11 cm long connecting ramp.</p> <p>Subsequently, through a 10 m long ramp with an 8% slope, you reach the entrance to the bioaquam café and the thermal pool area. Here you can find storage drawers at a height that can also be reached by a guest in a wheelchair.</p> <p>To access the pool area, you have to pass a 2-leaf door and a ramp 110 cm long, 90 cm wide and 10% slope.</p>
	



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Communal toilets

Location of the venue	near the lobby
How to access the premises	flat
Usable width of the entrance door	of the anteroom 80 cm and of the bathroom 80 cm
Type of door	with door that can be opened outwards
Type of handle	lever
Toilet height	50 cm
Toilet seat with open front tooth	NO
Support handles	Missing
Flexible shower on the side of the toilet	YES without thermostat
Free space on the sides of the toilet	left Above 90 cm right 20 cm frontal 68 cm
Electric doorbell/telephone on the side of the toilet	NO
Washbasin with space underneath for wheelchair approach	Above 70 cm
Height from the ground lower edge mirror	Missing mirror
Baby changing table	Not detected
	





Swimming pool

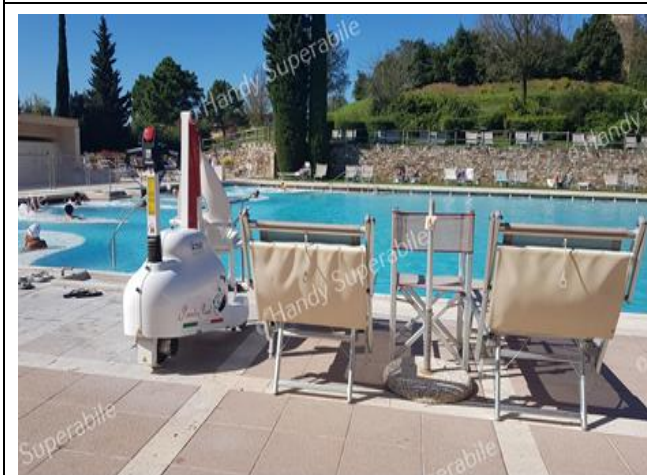
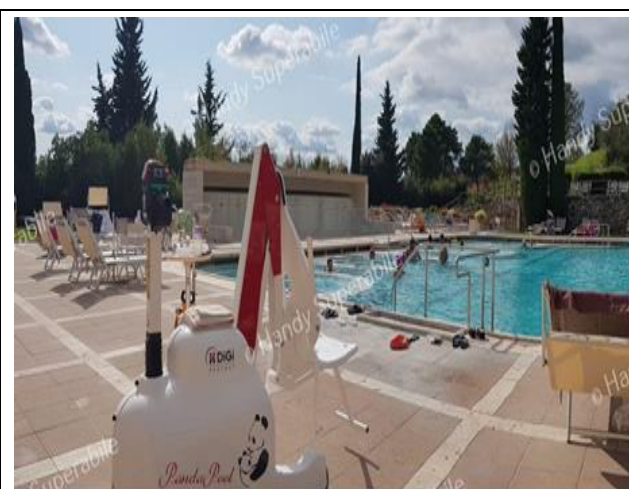
The property has a swimming pool

The property has a beautiful outdoor thermal swimming pool, of 750 square meters, with different types of whirlpools and with thermal water from 31°C to 34°C available to Resort customers and also open to external guests, as well as another smaller pool, with thermal water and whirlpools, reserved for Resort customers, both fed with bicarbonate, sulphate, calcium, magnesium thermal water, and extensively described in the "Wellness Center" section.

The swimming pool offers parasol stations accessible to people with motor disabilities. External access to the pool is via a large staircase, equipped with a handrail, but for those with a motor disability there is a MOBILE LIFT equipped with a comfortable seat, with lifeguards, always available, to help you enter and exit the pool.

In addition to these 2 swimming pools there is another circular shallow water pool reserved for younger guests, and reachable via a staircase. Access to the latter is via a flight of steps equipped with handrails on both sides.





The hotel also has a non-heated freshwater swimming pool (photo on the side), located in the hotel garden. It can be reached via a partly irregular path with a challenging slope climb >15% for a guest in a wheelchair. The pool is accessible via a ramp of 5 steps and there are no lift-type aids to facilitate the descent into the water of the guest with reduced mobility





Wellness center - Spa

There is a wellness center / Spa in the structure	YES
At the wellness center/Spa there are the following activities	<input checked="" type="checkbox"/> sauna Choose an item. <input checked="" type="checkbox"/> Turkish bath Choose an item. <input checked="" type="checkbox"/> massage room Choose an item. <input checked="" type="checkbox"/> Tub Choose an item. <input type="checkbox"/> Indoor pool Choose an item.
There is an accessible changing room	YES
Nearby there are toilets that can be used by guests in wheelchairs (see description in the section Internal routes and common services)	YES





Medical practices/healthcare facilities

Hospitals near the property	San Jacopo Hospital Pistoia. Via Ciliegiole 97. direzionesanitaria.sj@uslcentro.toscana.it Switchboard: +39 0573 3521
Any dialysis facilities	SOC NEPHROLOGY of Pistoia Dr. Alessandro Capitanini (Director) Tel. +39 0573 351061 9.00 a.m./2.00 p.m. alessandro.capitanini@uslcentro.toscana.it
Other healthcare facilities	UsI Toscana Centro, Rehabilitation Center, Via del Villone, Pistoia, Tel +39 0573 228720 UsI Toscana Centro, Casa della salute, Via Adua 40, Pistoia, Tel +39 0573 228410 San Paolo Private Nursing Home, Via Bonellina 199, Pistoia, Tel+39 0573 381518 Day Centre for disabled people, Turati Foundation, Via Mascagni 2, Pistoia, Tel +39 05731910159 Email: centrodiurnopistoia@fondazioneturati.it

